

# Law & Mental Health Conference - 2023

Virtual & Online July 6 & 7

[www.lawconferences.org](http://www.lawconferences.org)

AMSA

## Alternatives to Police - Mobile Crisis



RAVEN CRUZ LOAIZA OF THE DAYTON MEDIATION RESPONSE UNIT

TWO LIVE KEYNOTE SPEAKERS

SIXTEEN INTERDISCIPLINARY SESSIONS

# Law & Mental Health Conference

The Law & Mental Health Conference has been an enduring program of the Mental Health Association of Portland since 2000. The organization provides educational and advocacy opportunities which benefit people with mental illness and addiction.

From the classroom to the courtroom, from the statehouse to the bedside, supporters of the the Mental Health Association of Portland educate the community and advocate for improvements in the public health system, the criminal justice system, the public housing system, and the path between – the mental health system.

The organization provides support for four separate projects; the Law & Mental Health Conference, the Alternative Mobile Services Association, the Mental Health Alliance, and the Oregon Housing Conference. The organization is in alliance with several organizations, including the Albina Ministerial Alliance for Justice and Police Reform, the Oregon Council on Behavioral Health, the Disability Rights Oregon, the Oregon Justice Resource Center, and the Homeless Alcohol and Drug Intervention Network.

The organization is peer-led, independent and impartial. It receives no grant funding from governments or corporations. The organization maintains a large advisory council of both peers and professionals who are community leaders or subject matter experts.

The 2023 Mental Health Association of Portland Conference Planning Committee members include Alison Bort, PhD JD, Jamie Spinelli, the Hon. Juliet Britton, the Hon. Adrian Brown, Emily Cooper, JD, Beckie Child, PhD, Rachael Duke, Jim Hlava, Andy Miller, Tim Murphy, and Eric Martin, MAC, CADC III, PRC, CPS.



# Welcome

For 2023 the Law & Mental Health Conference is again partnering with the Alternatives to Mobile Services Association to solicit programming, to promote the conference, and to encourage cities, counties and operators of mobile outreach services to become members of the Association. You can learn more about AMSA by visiting the website at <https://www.us-amsa.org>.

I'd like to thank our 2023 session keynoters, Mayor Satya Rhodes-Conway of Madison Wisconsin, and Congressman Adam Smith of Washington State. And thanks to Senator Ron Wyden and Congresswoman Cori Bush for their opening remarks.

And thanks also to our session presenters, who will each discuss how mobile outreach services can be an alternative to police and other expensive public safety systems. These folks are on the frontlines of research, policy design, and street savvy practice. The attendees to this conference can know each one of these people are dedicated heroes and leaders in their own communities. Thank you.

This conference wouldn't be possible without generous assistance from our sponsors, the Ganapati Fund, PacificSource Health Plans, Cascadia Whole Healthcare, Multnomah County, the Association of Oregon Community Mental Health Programs, Central City Concern, the Multnomah County District Attorney, Columbia River Community Mental Health, the Washington County District Attorney, and Clackamas County Behavioral Division. Sponsorships this year underwrote partial scholarships for over 100 students and people with lived experience to attend the conference.

From our 2023 Conference Planning Committee, welcome to the Law & Mental Health Conference.

Jason Renaud - Conference Organizer

# Operating Instructions

## SCHEDULE

Timing of this conference is somewhat variable because parts are live and parts are recorded. We will make every effort to stay on schedule, as shown in this program. The live keynote presentations are each in the mornings of July 6 and July 7 after Opening Remarks. Recorded morning sessions can be expected to start after the live keynote Q&A - around about 10:15 AM Pacific Time. A live panel discussions will take place at the end of each day.

## LIVE Q&A FOR KEYNOTES AND PANELS

The Conference will have two live keynotes with Q&A follow up and two live panel discussions where session speakers can respond to and answer your questions. The Conference Coordinator will moderate the live keynote Q&As and panels. Questions can be submitted via email to [info@mentalhealthportland.org](mailto:info@mentalhealthportland.org) or through the chat function in YouTube.

## STREAMING

The conference is streamed on YouTube on a private channel. The chat function will be available throughout the conference. You can ask questions of the moderator or the live guests through chat at any time. Recorded session presenters will not be able to respond to questions - unless they're in the chat.

**[ACCESS LINK TO DAY ONE](#) - JULY 6 beginning 9 AM PST**

**[ACCESS LINK TO DAY TWO](#) - JULY 7 beginning 9 AM PST**

These links will remain active and available for review until August 10, 2023 following the conference and then available to members of the Alternative Mobile Services Association thereafter.

# Attendance Certification

Certificates of Attendance will be emailed to attendees before July 10, 2023. By submitting the certificate for credit from your licensing agency, you stipulate full attendance to the Law & Mental Health Conference, either July 6 & 7, or by reviewing recordings of the conference, available through the month of July.

Attendance is given for full conference participation - 11.5 credit hours. No partial credit is available.

## **NASW OREGON**

For those seeking credit through the NASW Oregon, you must complete the conference evaluation below to have your name and contact information forwarded to the NASW Oregon office.

[NASW Oregon Conference Evaluation Form](#)

**Important:** the conference fully closes on August 30. All evaluations for CE certificates must be resolved before that date.

## **MHACBO**

For those seeking credit through [Mental Health & Addiction Certification Board of Oregon](#) (MHACBO), your name and contact information will be forwarded to their office. Eleven and a half units of education credit are available from the MHACBO. These credits are Oregon-specific. Send your certificate of completion to MHACBO for accreditation.

## **OREGON STATE BAR**

The conference is accredited by the [Oregon State Bar](#) for 2.5 hours of Access to Justice, and 9 hours of General credit. Programs accredited by the Oregon State Bar are nationally recognized.

## **DPPST**

Anyone with an [Oregon Department of Public Safety and Standards Training](#) number can receive credit for attending the Law & Mental Health Conference by [submitting this completed form](#) to their agency. (This form is formatted for Oregon but credits should be recognized nationwide. The number of hours you receive depends on the time you spend engaged with the conference.

Download: [DPSST F6 Form](#)



# Terros HEALTH

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[centralcityconcern.org](http://centralcityconcern.org)



# Conference Schedule

# July 6

## DAY ONE - JULY 6

<b>9:00 AM</b>	Opening Remarks	Conference Coordinator Jason Renaud
<b>9:05 AM</b>	Rep. Adam Smith	LIVE - Keynote Address + Q&A
<b>10:15 AM</b>	Courtney Tassin, LPC	You Can't Pour from an Empty Cup - The Effects of Vicarious Trauma
<b>10:45 AM</b>	Isabelle Lanser, PhD	Responding to Crises on Campus: Past, Present, and a Vision for the Future
<b>11:15 AM</b>	Jackson Beck Jason Tan Bibiana	Civilian Crisis Response: Strategies and Success Stories in Equitable Program Development
<b>11:45 AM</b>	Prof. Jamelia Morgan Jordyn Jensen, M.Ed	Understanding the Criminalization of Psychiatric Disabilities Through the Lens of Critical Disability Theory
<b>12:15 PM</b>	MIDDAY BREAK	Fifteen minutes
<b>12:30 PM</b>	Melissa McKee, MPA Shontelle Ramsay, MSW	Tools for Building, Strengthening and Moving Community Response Work Forward
<b>1:00 PM</b>	Mitzi Waltz, PhD	Mobile Crisis and Neurodivergence: What You Need to Know
<b>1:30 PM</b>	Steve Miccio	People USA Peer Mobile Teams
<b>2:00 PM</b>	Felicia Spratt, MS LPC	St. Louis Crisis Response Unit
<b>2:30 PM</b>	LIVE Panel Discussion	Invited Session Speakers for Day One

# Conference Schedule

## DAY TWO - JULY 7

<b>9:00 AM</b>	Satya Rhodes-Conway	LIVE - Keynote Address + Q&A
<b>10:00 AM</b>	April Sloan	Utilizing Community Paramedics in an Interagency Response to Street Conditions - San Francisco
<b>10:30 AM</b>	Che Stedman	Madison's Community Alternative Emergency Services (CARES) Team
<b>11:00 AM</b>	Quinita Garrett	Mobile Response Teams in Baltimore: A Crisis Center's Experience
<b>11:30AM</b>	Sosunmolu Shoyinka, MD, MBA	Implementing 988: Philadelphia's Adult Crisis System Transformation
<b>12:00 PM</b>	Steve David, LSW	Organizing for Community Safety in Columbus
<b>12:30 PM</b>	MIDDAY BREAK	Thirty minutes
<b>1:00 PM</b>	Tiffany Patton-Burnside, LCSW	CARE Chicago
<b>1:30 PM</b>	Raven Cruz Loaiza	Dayton Mediation Response Unit: Conflict to Conversation in the Community
<b>2:00 PM</b>	Jackie Thomson	Mobile Crisis in Portland, Oregon
<b>2:30 PM</b>	LIVE Panel Discussion	Invited Session Speakers for Day Two



# Keynote Speakers

## Congressman Adam Smith (WA-9)



Representing the 9th Congressional District in Washington State, Representative Adam Smith is the Chairman of the House Armed Services Committee. He has been a champion for Federal funding for alternative mobile services, to establish standards and training for 911 dispatchers, and to fund crisis stabilization centers.

More about [Representative Adam Smith](#)

## Mayor Satyas Rhodes-Conway



As Mayor of Madison, Wisconsin, Satya Rhodes-Conway's administration is focused on affordable housing, rapid transit, climate change and racial equity. Elected in 2019, she is the city's second female mayor and the first out LGBTQ person to serve as Mayor of Madison. In 2022 she announced the launch of [Madison CARES](#) - a mobile crisis team.

More about [Mayor Satya Rhodes-Conway](#)

[LinkedIn](#)

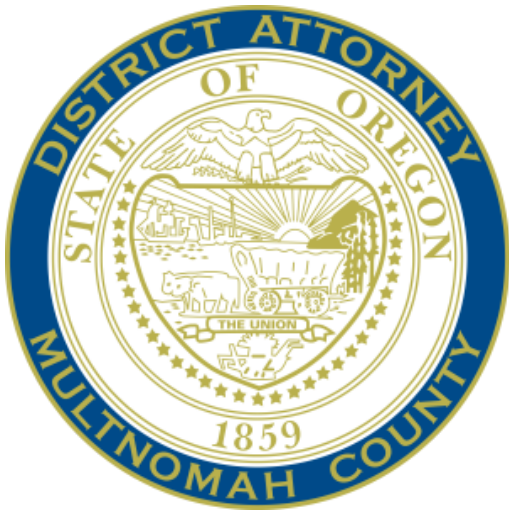
# Conference Sponsors



# Conference Sponsors



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# You Can't Pour from an Empty Cup - The Effects of Vicarious Trauma

## Session One

**Courtney Tassin, LPC**

**Crisis Intervention Program Manager, City of Aurora**

In this presentation, participants will learn about the causes, effects, and prevention/recovery strategies of vicarious trauma. Entering the mental health field comes with the understanding that clinicians will be exposed to clients sharing their stories, many traumatic, and assisting them with working through this. Alternative response puts clinicians in the role of mental health first responders, opening them up even more to the potential of vicarious trauma. It is imperative that clinicians understand the causes of vicarious trauma and how to protect and recover from it so that they can best serve their community.

### Learning Objectives

- Participants will be able to explain the causes of vicarious trauma
- Participants will be able to identify recovery / prevention strategies of vicarious trauma

Website - [Aurora Mobile Response Team](#)

[Vicarious Trauma](#) - session PPT



Courtney Tassin LPC is the Crisis Intervention Program Manager for the City of Aurora, Colorado where she oversees four mental health / emergency services collaboration programs to include an alternative response, law enforcement co-response, targeted violence prevention program, and a cold weather emergency activation team. Prior to this role she served three years on the Aurora Police Department's co-responder model, the Crisis Response Team, and then chosen to build the City's first alternative model. the Aurora Mobile Response Team.

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**Isabelle Lanser, PhD**

**Social Justice Policy Analyst, UCLA Depression Grand Challenge**

Dr. Lanser explores the history of college counseling services, risk management, and policing. She spotlights current efforts to reduce policing on college campuses and the recent developments in building clinician-led mobile crisis response teams on campuses. Lastly, she presents a vision for the future of campus mobile crisis response teams, alternatives to traditional risk management, and provide a roadmap for those considering spearheading these initiatives in their own community.

### Learning Objectives

- Participants will learn about the historical, legal, and cultural context of campus-provided mental healthcare
- Participants will be able to evaluate the needs of their community and identify the first steps towards building an alternative crisis response team

PRE-READ - [Reducing policing in mental health crises A vision for university campuses](#), Journal of American College Health Sept. 2021



Dr. Lanser received her Ph.D. from the clinical psychology doctoral program at the University of California, Los Angeles. Throughout graduate school, Dr. Lanser's research focused on loneliness in young adults, seeking to understand how serious mental illnesses can disrupt relationships by taking young people out of their social worlds and making it difficult for them to maintain or re-establish interpersonal connections.

Dr. Lanser is passionate about improving the scalability, accessibility, and engagement in mental health services. Her work focuses on educating clinicians about systemic biases in healthcare and shaping policies that increase the safety of seeking emergency mental health services. She currently works as a social justice policy analyst at the UCLA Depression Grand Challenge.

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# Civilian Crisis Response: Strategies and Success Stories in Equitable Program Development

## Session Three

### Jackson Beck & Jason Tan de Bibiana - Vera Institute of Justice

Many jurisdictions across the country have started implementing unarmed, civilian-led crisis response teams, but much work remains to ensure that communities of color and others disproportionately harmed by status quo approaches have someone to call, someone to respond, and a place to go when crises arise. Building on the toolkit Vera released in 2022, this presentation will highlight success stories in equitable program development with a focus on more recent efforts to expand civilian-led responses. The discussion will also examine ongoing challenges and opportunities that communities face in their efforts to plan, implement, and evaluate programs that meaningfully reduce disparities.

Website - [Vera Institute of Justice](#)  
[Crisis Civilian Response](#) - Session PPT



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**Jackson Beck**

**Jason Tan de Bibiana**

Jackson Beck is a senior program associate with the Vera Institute of Justice's Redefining Public Safety initiative. His projects focus on improving emergency responses and promoting community-based care for people with unmet mental health and substance use needs. This work includes researching programs that dispatch civilian crisis responders instead of police and partnering with local practitioners and advocates to drive change in their own public safety ecosystems.

Jason Tan de Bibiana is a senior research associate with the Vera Institute of Justice's Redefining Public Safety Initiative. His work focuses on the intersections of public health issues and criminal legal system responses, including improving success to community-based care for substance use and mental health issues and advancing alternatives to arrest and incarceration. This has included research on civilian crisis response programs, offices of violence prevention and neighborhood safety, and suicide prevention and harm reduction strategies.

# Join the Alternative Mobile Services Association

The logo for the Alternative Mobile Services Association (AMSA) features the letters "AMSA" in a bold, white, sans-serif font, centered within a solid blue square.

## Benefits of AMSA Membership

- Full access to the AMSA website
- Invites to AMSA Talks - expert speakers & Q&A
- Access to AMSA archive of news and academic articles
- Access to AMSA list serv
- Free registration for annual digital conference
- Updates on state and federal funding
- Support study, testing, and maintenance of fidelity model
- Access to materials from member agencies

AMSA Members include - Atlanta's Policing Alternatives & Diversion Initiative, Albuquerque Community Services Division, Terros Health, Dayton Mediation Response Unit, Chicago CARES, CAHOOTS in Eugene, Lifeways (Oregon), Denver STAR, Aurora Mobile Response Team, Madison Fire Department, Thrive Peer Support, Columbia River Mental Health Services, Cascadia's Project Respond, Columbia Community Mental Health, Vibrant Emotional Health, Portland Street Response - and many others.

[Click here to visit the AMSA website](#)

Join as a PEER member - \$25 per year

- Peers are people with lived experience of mental illness or addiction

Join as a GENERAL member - \$50 per year

Join as a NONPROFIT member - \$250 per year

Join as a CITY or COUNTY member - \$1200 per year

# Oregon Housing Conference *on Addiction & Homelessness*

October 3 & 4, 2023

[oregonhousingconference.org](http://oregonhousingconference.org)

REGISTER NOW!

Two days of local and national experts, keynote speakers, and panel discussions with continuing ed certificates for attorneys, caregivers, and law enforcement focused on how addiction and homelessness interact in Oregon.

Partial scholarships will be available for students and people with lived experience. Deep discounts for public defenders and groups.



## Just Announced!

Congresswoman **Pramila Jayapal**, now serving her third term in Congress representing Washington's 7th District, the first South Asian American woman elected to the House, is the Chair of the Congressional Progressive Caucus and serves on many key committees. A highly influential leader on progressive policies on: immigration, LGBTQ rights, labor issues, economic inequality, climate, and public health, Congresswoman Jayapal, prior to her election to political office, spent decades working internationally and domestically in global public health and development and as an advocate for women's, immigrant, civil, and human rights. She is the author of two books, including, most recently: *Use the Power You Have: A Brown Woman's Guide to Politics and Political Change*.

## Keynote Speaker

# Understanding the Criminalization of Psychiatric Disabilities Through the Lens of Critical Disability Theory

## Session Four

### Professor Jamelia Morgan & Jordyn Jensen, M.Ed.

Disabled people, particularly those with psychiatric disabilities, and especially individuals experiencing mental health crises, are vulnerable to policing and police violence. Specifically, when law-enforcement responds to wellness checks and/or mental health crises, significant danger is involved. Instead of receiving access to care, support, or treatment, these situations often result in people with psychiatric disabilities being killed by law enforcement due to being subjected to criminalization.

Professor Jamelia Morgan and Jordyn Jensen will introduce and discuss critical disability theory as a lens for understanding the criminalization of psychiatric disabilities in relation to problems of policing and police violence.

#### Learning Objectives

- Increase awareness of the criminalization of disability, particularly the criminalization of psychiatric disabilities
- Understand what critical disability theory is and how it is used to recognize and analyze problems like policing and police violence towards disabled people, including those with psychiatric disabilities
- Identify approaches and solutions to reducing and eliminating police violence against disabled people



**Prof. Jamelia Morgan**



**Jodryn Jensen, M.Ed.**

Professor Jamelia Morgan is the founding Faculty Director of the Center for Racial and Disability Justice at the Northwestern Pritzker School of Law. Professor Morgan is an award-winning and acclaimed scholar and teacher focusing on issues at the intersection of race, gender, disability, and criminal law and punishment. Her scholarship and teaching examine the development of disability as a legal category.

Jordyn Jensen is someone with multiple disabilities, chronic illnesses, and psychiatric disability diagnoses. Her personal experience with disability contributes greatly to her interest, leadership, and service in this area. Jordyn's interdisciplinary research and teaching involves critical disability studies, disability policy, the history of urbanization for people with disabilities in the U.S., and the criminalization of disability.



# Tools for Building, Strengthening and Moving Community Response Work Forward

## Session Five

### Melissa McKee and Shontelle Ramsay Council for State Government Justice Center

Community Responder programs offer great promise but limitations such as work force, funding, dispatch integration, data capacity and professional identity must be addressed. In this presentation CSG Justice Center staff will share information about the Expanding First Response Toolkit and Assessment Tools as resources for local communities and states looking to establish or strengthen community responder programs. Additionally, participants will learn about initiatives providing technical support, learning opportunities, and policy recommendations for communities in various stages of program development and implementation that they can engage in.

#### Learning Objectives

- Learn how the CSG Justice center is developing recommendations, support, and resource advocacy and engaging and educating elected officials on the expansion and sustainability community responder programs across the U.S.

Session Pre-Read - [A Toolkit for Community Responder Programs](#)  
[Expanding First Response](#) - Session PPT

Melissa McKee



[LinkedIn](#)

Shontelle Ramsay



[LinkedIn](#)

Melissa McKee and Shontelle Ramsay work for the CSG-Justice Center, Community Responder Team. With backgrounds in direct service and non-profit leadership rooted in personal lived experience, they bring a wealth of information for policy development, education, and technical assistance.



**Mitzi Waltz, PhD**

**Athena Institute of Vrije Universiteit Amsterdam**

Researchers in the UK have found that around 18 percent of homeless people meet the diagnostic criteria for autism. Other forms of neurodiversity are also over-represented amongst the homeless population, for example ADD, ADHD and dyslexia. Many of these individuals also present with mental ill health and/or substance use disorders. How might neurodivergence contribute to becoming homeless? How might you recognize these individuals, and how can your service shift practices to meet their needs? What policy responses could prevent homelessness amongst neurodivergent people? Key issues include sensory and communication differences, unemployment, small social networks, and unmet needs for autism/neurodiversity-informed advocacy.

### Learning Objectives

- Understand specific challenges faced by autistic and other neurodiverse people who experience homelessness or who may present with challenging behavior
- Know some key principles for working more productively with this population
- Understand why mobile crisis and related services need to develop responses that meet the needs of vulnerable autistic and other neurodivergent persons
- Understand the importance of partnership between mobile crisis and related organizations, and autistic self-advocates and their organizations

Mobile crisis services and neurodivergence: What you need to know - Session PPT



Dr. Mitzi Waltz teaches and conducts research in partnership with disabled people, with a focus on developing inclusive education, social care, healthcare, housing and employment through training, program and systems change, and policy development.

Waltz has previously led the Autism Studies programs at the University of Birmingham and Sheffield Hallam University in the UK, and currently works with the Athena Institute of Vrije Universiteit Amsterdam, and with Disability Studies in Nederland.

[LinkedIn](#)

# Community Crisis Response Partnerships

## Session Seven

### Steve Miccio CEO - People USA

Steve Miccio, CEO of People USA, will explore best practices and innovative models for integrated mobile service teams that work collaboratively with law enforcement.

#### Learning Objectives

- Participants will learn the importance of integrating Certified Peer Specialist on a mobile response team.
- Participants will learn how to successfully partner with law enforcement in building a continuum of care.

Website - [People USA](#)

[People USA operated Mobile Teams](#) - Session PPT



Steve Miccio is Chief Executive Officer of People USA. Inspired and driven by his personal lived experience, Steve has spent over two decades creating, providing, and promoting innovative crisis response services and systems-level improvements – across the United States and internationally – that raise the bar on customer service, person-centered communication, trauma-informed care, empathy, and positive expectations for people’s recovery & wellness outcomes. Steve’s unique models and approaches significantly reduce hospital utilization, incarceration rates, and overall healthcare spending.

[LinkedIn](#)

# St. Louis Non-Police Response Model: An Enhancement to First Responders

## Session Eight

### Felicia Spratt, MS LPC Behavioral Health Response - St. Louis

BHR's Justice and Crisis Response Unit (JCRU) is comprised of the following integrated programs: Crisis Response Unit, 911 Call Diversion and Non-Police Response Team. Where CRU ensures an appropriate response to our residents when police are dispatched and there is a behavioral health need, our 911 Crisis Call Diversion specialist will work alongside the 911 Communication Center dispatchers to meet callers' mental health needs and prevent unnecessary dispatching of emergency personnel. Through the 911 Diversion expansion, an additional component of the program allows for an integrated Non-Police Response (NPR) team to be dispatched by BHR's crisis call diversion specialist and respond to individuals with underlying behavioral health concerns and or low-level offenses without police presence.

#### Learning Objectives

- Discuss the importance of community policing
- Identify three key components of community policing and how it can be used with first responders
- Assess an enhanced approach to what's next for community first responders in St. Louis

Website - [Behavioral Health Response](#)

[Non-Police Response Model: An Enhancement to First Responders](#) - Session PPT



With nearly 15 years of experience as a dedicated leader and advocate for social services, Felicia Spratt's career has been centered around serving highly vulnerable populations and communities. She has been recognized for her ability to foster community coalitions, forge strategic interagency partnerships, and spearhead transformative change at a community level including the establishment of the groundbreaking Crisis Response Street and Triage Unit, known as 911 Call Diversion, in St. Louis. This innovative program involves transferring emergency calls from the city's 911 Dispatch Communication Center to BHR, leading to improved outcomes for individuals and communities grappling with mental crises.

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### Ché Stedman Madison Fire Department

Madison Wisconsin's Community Alternative Response Emergency Services (CARES) is a mobile crisis response program. CARES teams, consisting of a community paramedic and a crisis worker, respond to non-violent behavioral health emergencies such as: suicidal thoughts, depression, anxiety, agitation, and others. When people call 911 for behavioral health emergencies or to check on someone's welfare, dispatchers may send CARES teams as an alternative to police. Each CARES response is unique, and focuses on the patient. CARES teams calm situations, identify patients' needs and concerns, and address those that they can on the spot. When needed, CARES teams refer and/or transport patients to other services.

#### Learning Objectives

- To gain an understanding of whether or not a non-law enforcement crisis response program is right for your community
- To learn what program evaluation metrics Madison CARES recommends to measure program success

Website - [Madison Community Alternative Response Emergency Services \(CARES\)](#)  
[Community Alternative Response Emergency Services \(CARES\)](#) - Session PPT



Assistant Chief Ché Stedman has been a member of the Madison Fire Department since 1996. He has served as a firefighter, paramedic, lieutenant, training captain, and division chief. He is currently the Assistant Chief of Medical Affairs for the Department.

Ché holds a master's degree in Rehabilitation Psychology from the University of Wisconsin at Madison, and has worked as a part-time vocational rehabilitation counselor at the Madison Veterans Administration Hospital. Ché oversees the Madison Community Alternative Response Emergency Services (CARES) as the program coordinator.

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# Utilizing Community Paramedics in an Interagency Response to Street Conditions

## Session Ten

### April Sloan San Francisco Fire Department

Learn about the San Francisco Fire Department's Community Paramedic Division is the largest community paramedic program in California. The Division includes the Street Crisis Response Team, Street Overdose Response Team, EMS6 (frequent utilizers of 911) and has incident commanders assigned to large interagency efforts addressing street conditions.

#### Learning Objectives

- Participants will learn about what a community paramedic
- Participants will learn about collaborative partners and objectives of the program

Website - [San Francisco Fire Department's EMS-6 program](#)

[San Francisco Health Streets Dashboard](#)

[Utilizing Community Paramedics in an Interagency Response to Street Conditions - Session PPT](#)



April Sloan is the Operations Section Chief of the Community Paramedic Division in the San Francisco Fire Department. Chief Sloan is an experienced EMS professional with 25 years of experience. She started her career in 1997 and obtained an AS in Emergency Medical Services in 2000. Her experience includes transport medic, Tactical Emergency Medicine and Community Paramedic Captain. She was the senior captain tasked with implementing the Street Crisis Response Team in 2020. Being of service to others is core belief of hers. Previous speaking engagements include the National Sobering Conference, Healthcare for the Homeless, IACP Justice Center and EMS World.

[LinkedIn](#)



### **Quinita Garrett, LCPC, NCC Baltimore Crisis Response, Inc.**

Recognizing and responding to behavioral health crisis, Quinita Garrett of Baltimore Crisis Response Inc. details the organization's experience using Mobile Response Teams to address behavioral health crisis. Attendees will learn about Baltimore Maryland's Mobile Response Teams that dispatch without police assistance and the successes and challenges faced.

Website - [Baltimore Crisis Response, Inc.](#)

Background - [Legislation Seeks to Reduce Police Interaction in Crisis Situations, Support Call Centers](#), February 2022

#### Learning Objectives

- Understand successes and challenges faced with a non-police model
- Learn about mobile response and 988 updates in Baltimore



Quinita Garrett is the Director of Call Center, Mobile Crisis and System Coordination at Baltimore Crisis Response, Inc (BCRI). Quinita has worked for BCRI over nine years in various roles; including as a mental health clinician on their Mobile Response Teams.

Quinita also works part time providing individual, family, and group therapy as a licensed clinical professional counselor.

[LinkedIn](#)

**Sosunmolu Shoyinka, MD, MBA**

### **Philadelphia Department of Behavioral Health and Intellectual disAbility Services**

The implementation of 988 represents a sea-change in the way jurisdictions across the country respond to citizens experiencing a mental health crisis - including expanding the crisis continuum, growing call center capacity and mobile crisis. One of the major opportunities it affords is to create pathways into care that do not involve law enforcement. As jurisdictions across the country work to implement 988, Philadelphia's crisis transformation has garnered national attention. Join us as we learn more about this groundbreaking work from system experts and thought leaders in this effort.

#### Learning Objectives

- Be able to list 3 components of Philadelphia's Crisis System
  - Expanding the crisis continuum - more options for more people
  - Growing call center capacity
  - Mobile crisis teams
- Be able to list 3 quality metrics being tracked in Philadelphia's Crisis service system

[Mobile crisis units in the Philly area take strain off police](#) - August 2020

[An alternative to calling the police](#) - September 2022

[When mental health crises require more than a phone conversation](#) - October 2022

[DBHIDS Crisis Page](#)

Philadelphia's Alternative to a Police Response in The 988 Era - [Session PPT](#)



Sosunmolu Shoyinka is the Chief Medical Officer for the Philadelphia Department of Behavioral Health and Intellectual disAbility Services. In this role, Dr Shoyinka leverages health system policy and process improvement strategies to assure optimal population health for approximately 1.6 million Philadelphians. As Chief Medical Officer, Dr. Shoyinka led the redesign of Philadelphia's crisis system, in preparation for the implementation of 988. In July 2022, Philadelphia was recognized as a model City for 988 implementation by the Biden Administration. Dr. Shoyinka trained at Yale, Columbia, and New York University. He is Triple Board certified and holds an MBA from the Kelley School of Business. Dr. Shoyinka is a Clinical Associate Professor of Psychiatry at the University of Pennsylvania and a Fellow of the Philadelphia College of Physicians. He also serves on the Board of the American Association for Community Psychiatry, the Medical Director Institute of the National Council, and the Group for the Advancement of Psychiatry.



# Organizing for Community Safety

## Session Thirteen

### Stephen David, MSW Columbus Safety Collective

This workshop will provide an overview of community organizing efforts in central Ohio around the use of alternative crisis response structures and chart a path forward for these initiatives. Focusing on coalition and community building strategies, this session will focus on how local organizers created public awareness and pressure to secure funding for non-police emergency response in Columbus.

#### Learning Objectives

- Understand current social and political context of alternative crisis response programs in central Ohio
- Identify coalition building practices for creating strong contains to create public pressure around nonpolice alternatives

Website - [Columbus Safety Collective](#)

Background - [Columbus Safety Collective says city's \\$1.2M for non-police response is 'significant step'](#), February 2023

Background - [Crisis Intervention + Voluntary Linkage Program](#) - 2023 Pilot Blueprint

[Organizing for Community Safety](#) - Session PPT



Steve David MSW is a community organizer with the Columbus Safety Collective, a community coalition dedicated to establishing non-police emergency response for the city of Columbus. He is a licensed social worker specializing in social work education, political engagement, and social policy. He lives in south Columbus with his wife and two children.

[LinkedIn](#)

### **Tiffany Patton-Burnside, LCSW** **Chicago Department of Public Health**

This presentation will inform conference attendees how Chicago is implementing its new Behavior Health Alternate Response Teams, one of several new responses operating in Chicago. Alternate Response Teams consist of a Chicago Fire Department Community Paramedic and Chicago Department of Public Health Mental Health Clinician.

[Chicago CARE Dashboard](#)

[Chicago CARE Annual Report - 2022](#)

[Crisis Assistance Response and Engagement \(CARE\) - Session PPT](#)

#### Learning objectives

- Explain the various Alternate Response teams being piloted in Chicago and educate attendees of the lessons learned during the pilot process



Tiffany Patton-Burnside, LCSW is the Senior Director of Crisis Services for the Chicago Public Health Department and has worked in the field for over 20 years, providing services and attending to those with social/emotional needs. She received her Bachelor's degree in Psychology from UIC, a Master's degree in Social Work from Dominican University, and in 2009 became an LCSW.

She has been in leadership for the last half of her career. Her ultimate goal is and has always been to be a change agent for those who live with social and emotional challenges.

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# Mediation Response Unit: Conflict to Conversation in the Community

## Session Fifteen

### Raven Cruz Loaiza MSW, LSW, RA Dayton Mediation Center

Join in learning about the Mediation Response Unit, an alternative emergency response unit, that was formulated through nationwide police reform initiatives after the murder of George Floyd in 2020. The Mediation Response Unit is an alternative emergency response program that responds to lower emergent 911/police calls in place of police. This session provides an overview of the Mediation Response Unit, its development, purpose and how it is impacting the Dayton community on various levels. Using transformative conflict resolution style in our community responses will also be a part of this session. Also tips for beginning your journey to creation of an alternative emergency response program in your community will be given throughout this session.

#### Learning objectives

- Learn about the Mediation Response Unit, an alternative to policing in the field of crisis intervention and conflict management, community level program
- Learn about the challenges and successes from creation to development to implementation of an alternative response program
- Learn ways to develop similar programs in one's area

Website - [Dayton Mediation Center](#)

Brochure - [Mediation Response Unit](#)

Mediation Response Unit - [Session PPT](#)

### Raven Cruz Loaiza MSW, LSW, RA



Raven joined the Dayton Mediation Resource Unit team as the Coordinator of the new Mediation Response Unit after more than two decades of experience in senior management, community development, project management in the fields of law enforcement, children services, juvenile probation and victim services.

Raven was the director of a rape crisis and anti-human trafficking department in the non-profit sector of victim services. Raven's knowledge of relationship building, community development and program development paved the way to develop multiple rape crisis centers throughout Ohio.





**Jackie Thomson, MSW**

### **Project Respond - Cascadia Health**

Portland, Oregon has had a mobile crisis team since 1993 called Project Respond. This April 2023 will mark thirty years of service! This team started with three counselors and one supervisor and, today, runs 24/7 and consists of about sixty staff members. PR provides emergency mental health support and evaluation for individuals experiencing mental health crisis. This presentation will talk about the program's structure, criteria, scope successes and service gaps.

#### Learning Objectives

- Understand how mobile crisis looks and works in Multnomah County
- Lessons learned and service gaps within our systems

Website - [Cascadia Health](#)

Mobile Crisis in Portland - [Session PPT](#)

Brochure - [Project Respond](#)



Jackie Thomson MSW works for Cascadia Health as their Senior Director of Crisis Services where she oversees Project Respond, mobile crisis team, and their Urgent Walk-in Clinic. After earning her Master of Social Work degree in 2013, Jackie worked in homeless services in Spokane, then made the decision to move to Portland, where she got the opportunity to join Cascadia Behavioral Health and help develop the Shelter Behavioral Health Team.

Once that program was up and running, Jackie became a co-manager of Cascadia's Project Response systems within Cascadia.

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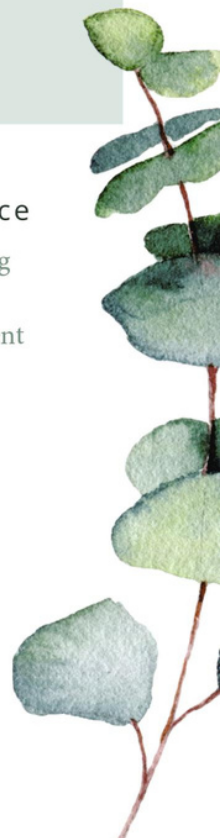


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